



Policy: Charitable Care

**Purpose:**

At Rescue Inc, we recognize the importance of ensuring access to emergency medical services for all individuals, regardless of their financial circumstances. Our Charitable Care Financial Assistance Program is designed to assist eligible individuals and families by offering a fair and equitable fee structure based on their income levels. This policy outlines the principles, eligibility criteria, application process, and the commitment of Rescue Inc to providing affordable and accessible emergency medical services through our Charitable Care Financial Assistance Program

**Principles:****Equitable Access:**

Rescue Inc is committed to providing emergency medical services to all individuals in our community, regardless of their ability to pay. Our Charitable Care Financial Assistance Program ensures that financial constraints do not become a barrier to accessing essential healthcare services.

**Income-Based Fee Structure:**

The program utilizes a sliding scale fee structure based on income levels, ensuring that fees are adjusted in proportion to the financial capacity of the individual or family. This approach promotes fairness and affordability.

**Federal Poverty Guidelines:**

The sliding scale is aligned with the most recent federal poverty guidelines to determine eligibility and subsidy levels. This nationally recognized standard helps maintain consistency and fairness in assessing financial need.

**Eligibility Criteria:****Residency:**

Applicants must work or live within the primary service area of Rescue Inc.

**Financial Need:**

Eligibility is primarily based on the household's income in relation to the federal poverty guidelines. Financial Assistance is granted at 100% of eligible balances for income at or below 250% of FPG, 75% for income between 250% and



300% of FPG, 50% for income between 300% and 350% of FPG and 30% for income between 350% and 400% of FPG.

**Documentation:**

Applicants are required to provide documentation supporting their income, such as recent tax returns, pay stubs, or other relevant financial records.

**Application Process:**

**Submission:**

Interested individuals can obtain the Charitable Care Financial Assistance Program application from the Rescue Inc business office or its website or by contacting the third-party billing company. The completed application, along with supporting documentation, should be submitted to the Rescue Inc business office.

**Review and Approval:**

The applications will be reviewed by the Director of Administration, ensuring that all necessary documentation is provided. Eligibility will be determined based on the sliding scale and federal poverty guidelines.

**Notification:**

Applicants will be promptly notified of their eligibility status and the approved subsidy level. Approved individuals will receive instructions on how the adjusted fees will be applied to their outstanding invoices.

**Confidentiality and Privacy:**

**Data Protection:**

Rescue Inc is committed to safeguarding the confidentiality and privacy of all information submitted during the application process. Personal and financial information will be handled with the utmost care and in compliance with applicable privacy laws.

**Non-Discrimination:**

Our Charitable Care Financial Assistance Program is administered without discrimination based on race, color, national origin, age, disability, or any other characteristic protected by law.

**Program Evaluation and Revision:**

**Regular Review:**

Rescue Inc will conduct regular reviews of the Charitable Care Financial Assistance Program to ensure its effectiveness, responsiveness to community needs,



and adherence to federal poverty guidelines.

**Adjustments:**

Based on the findings of program reviews, Rescue Inc reserves the right to adjust the sliding scale fee structure or other aspects of the program to better serve the community.

**Communication and Education:**

**Community Outreach:**

Rescue Inc will actively engage in community outreach and education to raise awareness about the Charitable Care Financial Assistance Program. This includes providing information through community events, local media, and our official channels.

**Transparency:**

We are committed to maintaining transparency about the program, its eligibility criteria, and the application process. Information will be readily available to the public through our website, our administrative team, and informational materials.

**Effective Date: July 1, 2023**

This policy is effective as of July 1, 2023. Any changes or updates to the Charitable Care Financial Assistance Program will be communicated to the public through appropriate channels. Rescue Inc remains dedicated to making emergency medical services accessible to all members of our community, and this policy underscores our commitment to that mission.